



roundsquared COVID-19 bulletin

Dear Members,

We are living through extraordinary times at present. This bulletin has been prepared to answer some of the questions you may have about our services.

Warm regards from the roundsquared Consultant team

MAINTENANCE OF roundsquared SERVICES

1. roundsquared is an essential service and will continue to operate throughout this event
2. we have advised our support staff that we are an essential service and that we will continue to employ them to support our members throughout this event
3. we have rolled out compulsory additional certified training for all of our support staff for which they are being paid to complete
4. 100% of the funds provided to us as a small business by the Commonwealth and State governments will be used to ensure the health and safety of our members and staff, and to ensure the sustainability of our support staff during and after the COVID-19 event.

YOUR PLAN

1. We have been instructed by the NDIS Commission to maintain contact with our members. To fulfil this requirement, we will be making weekly welfare checks.

2. Where members choose and need to self-isolate, and want to retain their support staff, they are able to use their plan funding - contact your **roundsquared** Consultant to discuss.
3. If members need assistance with setting up on-line services or activities, please contact your Consultant. We are aware many providers have ceased programs and, where possible, consultants will assist with alternative activities
4. Due to the impact on our financial viability we will claim the NDIS COVID-19 10% additional supplement on Core Supports - but only where a member's plan will be able to sustain this.

R2 EMPLOY

Our support staff have been told that we will provide them with financial support under the following conditions:

a) the person is asked to self-isolate by us because they have:

- returned from overseas
- had contact with someone with COVID-19
- COVID-19 like symptoms

b) the person has been tested and:

- if tested negative, they return to work
- if positive, the person returns to work when negative

When a staff member meets the above criteria, we will pay a minimum of 10 hours per week for the time that they are unable to work.